## **Payment Integrity Scorecard**

Program or Activity Medicare Part C

Reporting Period Q3 2021

## **Change from Previous FY (\$M)**

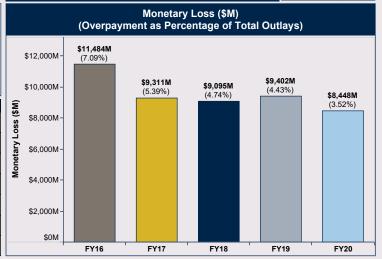
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## HHS Medicare Part C

Brief Program Description:
Under the Medicare Advantage (MA) Program, also known as Medicare Part C, beneficiaries can opt to receive their Medicare benefits through a private health plan. Currently, more than 19 million beneficiaries are enrolled in Medicare Advantage plans.

| Key | Milestones  | Status    | ECD    |
|-----|---|-----------|--------|
| 1   | Develop mitigation strategies to get the payment right the first time | Completed | Nov-19 |
| 2   | Evaluate the ROI of the mitigation strategy                           | On-Track  | Dec-21 |
| 3   | Determine which strategies have the best ROI to prevent cash loss     | On-Track  | Dec-21 |
| 4   | Implement new mitigation strategies to prevent cash loss              | On-Track  | Dec-21 |
| 5   | Analyze results of implementing new strategies                        | On-Track  | Dec-21 |
| 6   | Achieved compliance with PIIA   | On-Track  | Dec-22 |
| 7   | Identified any data needs for mitigation                              | On-Track  | Dec-22 |



| Goals towards Reducing Monetary Loss |         |  | Status   | ECD    |   | Recovery<br>Method   | Brief Description of Plans to Recover<br>Overpayments  | Brief Description of Actions Taken to<br>Recover Overpayments  |
|--------------------------------------|---------|--|----------|--------|---|----------------------|--|--|
| 1                                    | Q3 2021 | Contract-level RADV Audit for Payment Year 2015: Review 25 percent of medical records submitted by audited Medicare Advantage plans by October 31, 2021. | On-Track | Oct-21 | 1 | Recovery<br>Activity | HHS issued a proposed rule for the methodology in collecting overpayments identified as a result of contract-level Risk Adjustment Data Validation audits. HHS will calculate final amounts and initiate recoveries upon issuance of the final rule. | HHS issued a proposed rule for the methodology in collecting overpayments identified as a result of contract-level Risk Adjustment Data Validation audits. HHS will calculate final amounts and initiate recoveries upon issuance of the final rule. |

| Accomplishments in Reducing Monetary Loss |  |        |  |  |
|---|--|--------|--|--|
| 1   | HHS conducted a COVID-19 Fraud, Waste, and Abuse Training Webinar with MA and Part D plans in February 2021.                       | Feb-21 |  |  |
| 2   | As of end of May 2021, HHS completed the medical record submission phase of the Contract-level RADV Audit for payment year 2015.   | May-21 |  |  |
| 3   | As of the end of June 2021, HHS completed the medical record review phase for the Contract-level RADV Audit for payment year 2014. | Jun-21 |  |  |

| Amt(\$)  | Root Cause of Monetary<br>Loss   | Root Cause Description  | Mitigation Strategy   | Brief Description of Mitigation Strategy and<br>Anticipated Impact   |
|----------|--|---|---|--|
| \$8,448M | Administrative or process errors made by: others (participating lender, health care provider, or other organization administering Federal dollars) | Administrative or Process Errors Made by: Other Party resulted in overpayments of \$8,448.12 million. | Reduce administrative or process errors made by other party through contract-level Risk Adjustment Data Validation (RADV) audits, improved policy based on statutory requirements, and expanded education to Medicare Advantage Organizations (MAOs). | HHS takes a holistic approach to develop corrective actions from various perspectives. Impact on the improper payment rate may not be realized for up to two years, and implementing new/revised policies may also result in a slight increase in rates. |